



PROBLEM SOLVING FRAMEWORK

PQI

IDENTIFY PROBLEM





DATA COLLECTION



PARETO





COUNTER MEASURE

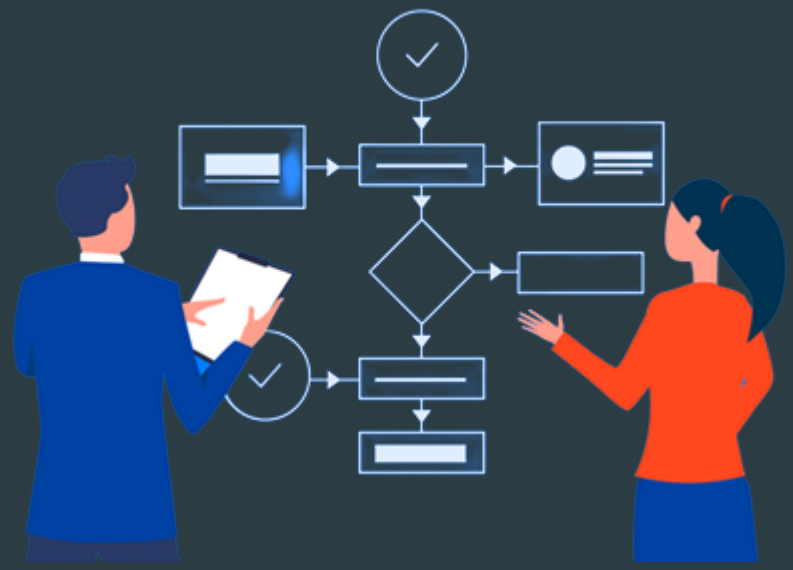




STATISTICAL PROCESS CONTROL



PROCESS MAP



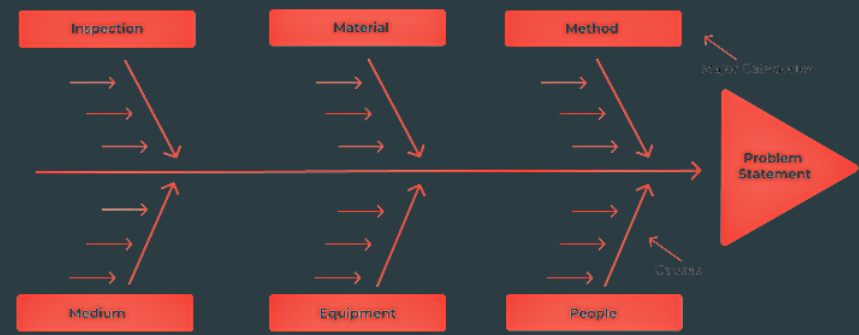


DATA VALIDATION





FISH BONE



VALIDATE SOLUTION

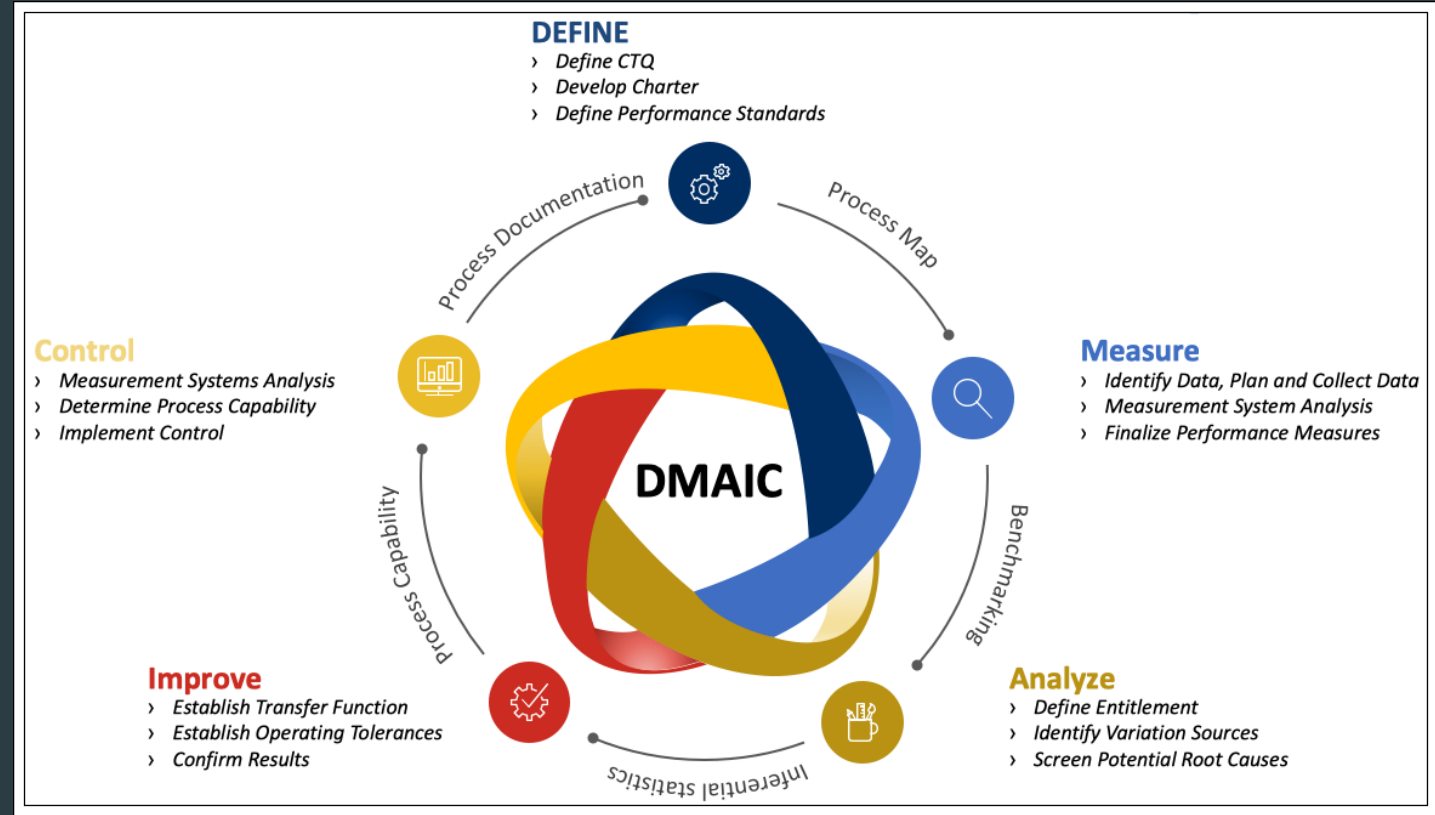




ESCALTE PROBLEM



CTQ ANALYSIS



5 WHY ?





SOLUTION IMPLEMENTATION





CONTINUOUS IMPROVEMENT

